



**ABSTRACT**

Tamil Nadu Medical Services Corporation Limited – Take over the entire Insurance Claim directly by Tamil Nadu Medical Services Corporation Limited from the Insurance company for the CT/MRI Scanners in all Government Medical Institution/Government Head Quarters Hospital/Government Taluk Hospitals in the State of the Tamil Nadu - Authorization to the Managing Director, Tamil Nadu Medical Services Corporation Limited – Approved – Orders issued.

**HEALTH AND FAMILY WELFARE (H2) DEPARTMENT**

G.O.(Ms).No.239

Dated: 05.06.2020.

ஸ்ரீ சார்வரி, வைகாசி – 23

திருவள்ளூர் ஆண்டு- 2051

Read:

From the Managing Director, Tamil Nadu Medical Services Corporation Limited letter No.01/CT&MRI/CMCHIS/TNMSC/MAIN/2020-1, Dated 21.01.2020.

**ORDER:**

In the proposal read above, the Managing Director, Tamil Nadu Medical Services Corporation Limited has stated that Tamil Nadu Medical Services Corporation Limited is operating CT scanner under user charges at a nominal charges as Rs.500/- per scan for both in-patients and out-patients and an additional amount of Rs.300/- for Contrast and Tamil Nadu Medical Services Corporation Limited has also established and operating 64 Slice CT scanner and 128 Slice CT scanner with a nominal fee of Rs.3000/- per scan for the in-patient and out-patient and MRI Scan Centre had also been established and are operating with a nominal fee of Rs.2500/- and an additional amount of Rs.1500/- for the contrast cases. As on date, Tamil Nadu Medical Services Corporation Limited is operating and maintaining the following CT Scan Centres and MRI Scan Centres in the Government Medical College Hospital, Government Head Quarters Hospital and Government Hospital throughout the State of Tamil Nadu.

1. CT Scanners	-	94
2. 64 slice CT scanner	-	1
3. 128 Slice CT Scanners	-	3
4. MRI Scanners	-	29

In addition to the above, the following CT and MRI Scanners were approved and to be established by Tamil Nadu Medical Services Corporation Limited shortly:-

1. CT Scanners	-	10
2. 128 Slice CT Scanners	-	3
3. MRI Scanners	-	5

2. The Managing Director, Tamil Nadu Medical Services Corporation Limited has also stated that the Tamil Nadu Medical Services Corporation Limited is taking CT and MRI Scanners for the in-patient and out-patient on CASHLESS basis i.e. under the Chief Minister's Comprehensive Health Insurance Scheme (CMCH) on submission of relevant document with the recommendations of Government Doctors and approval of the Insurance Company. For this purpose, the concern hospital authorities are providing the required manpower, Hardware, Internet Services etc., for application formalities and uploading the scanned images to the insurance Company. The Insurance Company is paying the scan charges (as per their approved rate) directly to the hospitals based on the insurance claim submitted by the concerned hospital. On receipt of the insurance claim amount from the Insurance Company the concerned hospital was making reimbursement to Tamil Nadu Medical Services Corporation Limited as per the Scan charges fixed by Tamil Nadu Medical Services Corporation Limited. He has also stated that it is noticed, that the Insurance approved amount is more than the nominal charges of Tamil Nadu Medical Services Corporation Limited for CT Scanners and the hospital authorities are making the reimbursement to Tamil Nadu Medical Services Corporation Limited as per the Tamil Nadu Medical Services Corporation nominal charges only. Further it is noticed that, Tamil Nadu Medical Services Corporation Limited is charging the MRI plain and contract at Rs.4000/- per scan, however the insurance company is paying only Rs.3500/-, for which Tamil Nadu Medical Services Corporation Limited is losing Rs.500/- per scan from the Insurance Company and also stated that some of the hospitals are not claiming the insurance claims properly and are being delayed in many occasions. Due to this, Tamil Nadu Medical Services Corporation Limited is facing lot of problems during accounting and reconciliation of the insurance claim for the CT & MRI Scans taken.

3. The Managing Director, Tamil Nadu Medical Services Corporation Limited has further stated that all the Head of the Department of Radiology / Professor of Radiology have also represented and requested to pay some incentive for issue of reports, considering their work load, since they are also given 24 hours duty, Post Mortem duty and Causality Duty etc., similar to other Doctors working in the Hospitals in addition to the routine work of X-Ray Reports, Ultra Scan Reports. They have also reported that there are many audit paras pending with Hospitals with regard to Insurance claim for CT/MRI Scan taken and also stated that in the past two years only 7% CT Scans and 45% of MRI Scans are taken grow Chief Minister Comprehensive Health Insurance Scheme. Incentive to the Radiologist/Technicians and the team from Insurance claims will definitely encourage them to deliver better service and improve the utilization. For optimum utilization of equipments, to ensure better health services to the needy poor, to improve the cases under Chief Minister Comprehensive Health Insurance Scheme and to reduce the burden of accounting by the Hospitals, to ensure proper reconciliation at Tamil Nadu Medical Services Corporation Limited level and also considering the request of the Radiologist, it is proposed to take over the entire Insurance Claim directly by Tamil Nadu Medical Services Corporation Limited for the CT & MRI Scanners in all Government Medical Institutions/ Government Head Quarters Hospital/Government Hospitals in the State of Tamil Nadu.

4. The Managing Director, Tamil Nadu Medical Services Corporation Limited has therefore requested the Government to issue orders for the following, based on the resolution passed by the Board in the 152<sup>nd</sup> Board Meeting dated 27.12.2019:-

- i) To take over the entire Insurance Claim directly by Tamil Nadu Medical Services Corporation Limited from the Insurance Company for the CT / MRI Scan taken for the patients in all Government Medical Institutions/Government Head Quarters Hospitals/Government Taluk Hospitals in the State of Tamil Nadu with effect from 01.01.2020.
- ii) To authorize the Managing Director, Tamil Nadu Medical Services Corporation Limited to take necessary steps for providing required manpower through outsourcing, computers, net connection etc., for the insurance claims.
- iii) To authorize the Managing Director, Tamil Nadu Medical Services Corporation Limited to continue the existing pattern i.e. to pay 10% of the total income (Cash Collection) of CT Scan each centre to the respective Dean/ Superintendent of the Hospital to meet out the electricity charges, rent etc. as approved in the Board in its 28<sup>th</sup> Meeting held on 27.12.2000 and is permit the Dean / Superintendent of the respective hospital to utilize the surplus after meeting the above expenditure, for the betterment of the infra-structural facilities, repairs / reconditioning, replacement of equipments etc., for better day to day administration of the hospital concerned as approved in the Board in its 68<sup>th</sup> Meeting held on 23.08.2007.
- iv) To authorize the Managing Director, Tamil Nadu Medical Services Corporation Limited to distribute 10% of the total income of Insurance Claim of each CT Scan centre to the concerned Head of the Department towards Incentive as per the following pattern:-
  - a) HDD of Radiology/Radiologist - 5%
  - b) Technologist/Nurses/Others - 3%
  - c) Supportive Departments - 2%

5. The Government have examined the proposal of the Managing Director, Tamil Nadu Medical Services Corporation Limited in detail and decided to accept it. Accordingly, the Government issue orders for the following:-

- i) Take over the entire Insurance Claim directly by Tamil Nadu Medical Services Corporation Limited from the Insurance Company for the CT / MRI Scan taken for the patients in all Government Medical Institutions/ Government Head Quarters Hospitals/Government Taluk Hospitals in the State of Tamil Nadu with effect from 01.01.2020.
- ii) The Managing Director, Tamil Nadu Medical Services Corporation Limited is authorized to take necessary steps for providing required manpower through outsourcing, computers, net connection etc., for the insurance claims.
- iii) The Managing Director, Tamil Nadu Medical Services Corporation Limited is authorized to continue the existing pattern i.e., to pay 10% of the total income (Cash Collection) of CT Scan each centre to the respective Dean/ Superintendent of the Hospital to meet out the electricity charges, rent etc. as approved in the Board in its 28<sup>th</sup> Meeting held on 27.12.2000 and permitting

the Dean / Superintendent of the respective hospital to utilize the surplus after meeting the above expenditure, for the betterment of the infra-structural facilities, repairs / reconditioning, replacement of equipments etc., for better day to day administration of the hospital concerned as approved in the Board in its 68<sup>th</sup> Meeting held on 23.08.2007.

iv) The Managing Director, Tamil Nadu Medical Services Corporation Limited is authorized to distribute 10% of the total income of Insurance Claim of each CT Scan centre to the concerned Head of the Department towards Incentive as per the following pattern:-

- |                                 |      |
|---------------------------------|------|
| a) HOD of Radiology/Radiologist | - 5% |
| b) Technologist/Nurses/Others   | - 3% |
| c) Supportive Departments       | - 2% |

6. This order issues with the concurrence of the Finance Department vide its U.O.No.6929(A)/Finance(Health-II)/2020, Dated 04.03.2020.

(BY ORDER OF THE GOVERNOR)

BEELA RAJESH  
SECRETARY TO GOVERNMENT

To

The Managing Director,

Tamil Nadu Medical Services Corporation Limited, Chennai - 600 008.

The Director of Medical Education, Chennai - 600 010.

The Director of Medical and Rural Health Services, Chennai - 600 006.

The Director of Medical and Rural Health Services (ESI), Chennai - 600 006.

The Director of Family Welfare, Chennai - 600 006.

Copy to:

The Senior Personal Assistant to Hon'ble Minister (Health and Family Welfare), Chennai - 500 009.

The Private Secretary to Secretary to Government,

Health and Family Welfare Department, Chennai - 600 009.

The Finance (Health-II) Department, Chennai - 600 009.

The Health and Family Welfare (Data Cell) Department, Chennai - 600 009.

✓ Stock File / Spare Copy.

//FORWARDED BY ORDER//

*R.M. Rajesh*  
19/03/2020  
SECTION OFFICER  
*R.M. Rajesh*  
19/03/2020