

# User Reference Guide For Beneficiary Identification System: Pradhan Mantri Arogya Mitra (PMAM)

AYUSHMAN BHARAT PRADHAN MANTRI-JAN  
AROGYA YOJNA (AB PM-JAY)

**Web Portal User**

**Version 2.0**

**(Updated on January 30, 2019)**

## Table of Contents

1. INTRODUCTION.....	3
2. USER ROLES.....	3
3. FUNCTIONAL DETAILS .....	4
3.1 LOGIN.....	4
3.2 PMAM ACTIVITIES .....	5
3.2.1 SEARCH BENEFICIARY.....	6
3.2.2 ADD MEMBER .....	20
3.2.3 PENDING BENEFICIARIES .....	26
3.2.4 APPROVED BENEFICIARIES .....	27
3.2.5 REJECTED BENEFICIARIES .....	28
3.2.6 PRINT CARD (ALL STATES).....	29
3.2.7 PORTABILITY FEATURE IN BIS .....	31
3.3 LOGOUT .....	31

## 1. INTRODUCTION

Beneficiary Identification System (BIS) is a process, of applying the identification criteria (as per AB-PMJAY guidelines) on the SECC and RSBY database to approve/reject the applications entitled for the benefits. AB-PMJAY aims to target about 10.74 crore poor, deprived rural families and identified occupational category of urban workers' families as per the latest Socio-Economic Caste Census (SECC) data. Additionally, all families enrolled under RSBY that do not feature in the targeted groups as per SECC data will also be included.

There are following types of user in the process namely:

- National
- State- SHA
- ISA/State-Approver
- Pradhan Mantri Arogya Mitra (PMAM)

National, State users will be able to view Dashboards and Reports for monitoring.

## 2. USER ROLES

Each user has been assigned a specific role in order to make the process hassle free and easy. These roles have been briefly discussed below-

- **NHA ADMIN**- *The National user is able to view the Dashboards and Reports at National level (both State wise and District wise).*
- **STATE HEALTH AGENCY (SHA)** - *This user can view the Dashboard reports of the Beneficiary Identification System, for a particular state.*
- **ISA/STATE APPROVER**- *can either Approve or recommend for rejection of record submitted to him/her. In case the submitted beneficiary eKYC/KYC record is recommended for rejection, it has to be with a valid reason.*
- **PRADHAN MANTRI AROGYA MITRA (PMAM)**- *This user is able to search and submit the beneficiary identification details. He can also print the beneficiary card called the **AB-PMJAY card**.*

### 3. FUNCTIONAL DETAILS

#### 3.1 LOGIN

After successful registration and approval from the Beneficiary technical team, the user can login to the web portal with registered Mobile Number.

- Enter '**Mobile Number**' and '**Captcha Code**' in the text boxes available as shown in Figure 3.1(a)
- Click on '**Generate OTP**'.

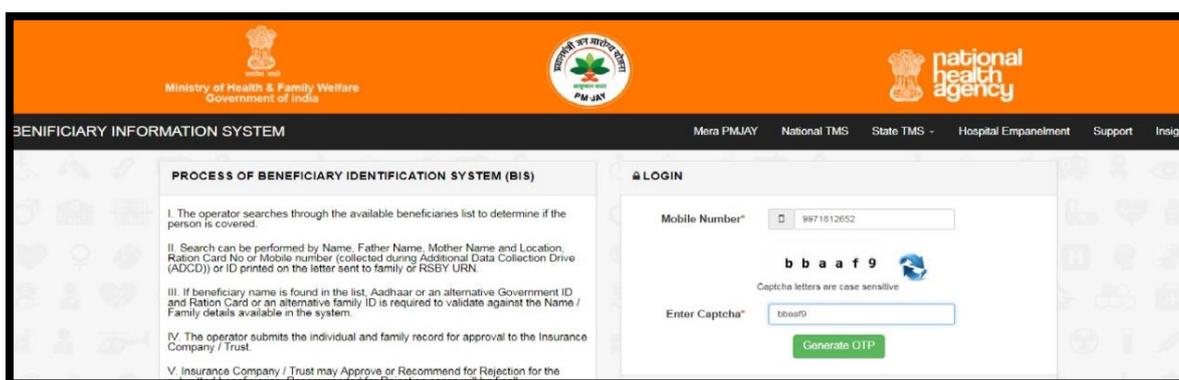


Figure 3.1(a): Introduction page to the beneficiary identification system

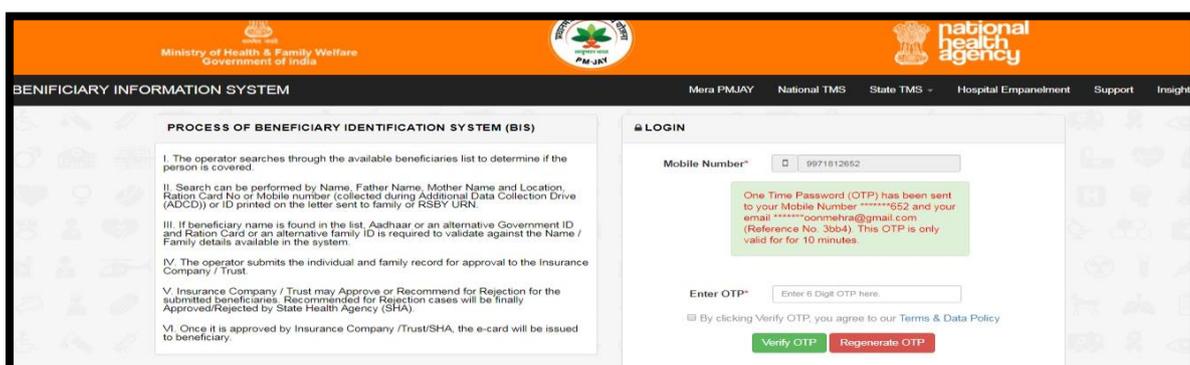


Figure 3.1(b): Logging Screen for the beneficiary identification system

The generated OTP is sent on both, registered mobile number and email of the user. In case the user does not receive the OTP, can click on **Regenerate OTP**. Upon receiving the OTP, the user can enter it in the text box and click on **Verify OTP**.

**NOTE:** OTP is of 6 digits.

## 3.2 PMAM ACTIVITIES



Figure 3.2(a): Home screen for the PMAM

On successful login, the screen is as shown in figure 3.2(a). It displays the user details which includes **user type, mobile (masked), email (masked), home state, district and last login**.

PMAM user has the options to perform following activities from the left side menu:

1. **Search Beneficiary**
  - a. **Outside State**
  - b. **Home State**
2. **Add Member**
3. **Approved Beneficiaries**
4. **Rejected Beneficiaries**
5. **Print card (all States)**

*The option for home state and outside state are included as PMJAY scheme has a provision for portability, i.e. a validated beneficiary can avail treatment from any of the empaneled facilities in the country. [Refer section 3.2.7 for Portability Feature in BIS]*

### 3.2.1 SEARCH BENEFICIARY

- Clicking on the 'Search Beneficiary' option from the menu will direct the PMAM to the following screen-

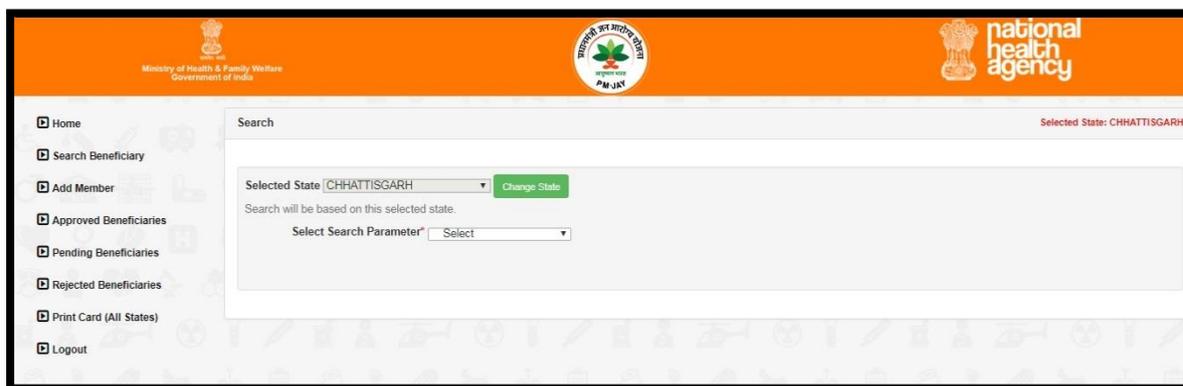


Figure 3.2.1(a): Search Beneficiary Screen

The figure 3.2.1(a) displays the “**Selected State**” option, which is used for carrying out the beneficiary search query. This field is always disabled and the default value is the home state of the logged in user. Here, the home-state of user is Jharkhand, and hence, the default search settings are for Jharkhand state. In-case a beneficiary from other state visits the user; the selected state should be accordingly changed by clicking on the ‘**Change State**’ options. Figure 3.2.1(b),3.2.1(c), and 3.2.1(d) illustrate the process for changing the state for search query.

- Click on the change state tab and the drop down list of the states will get enabled.

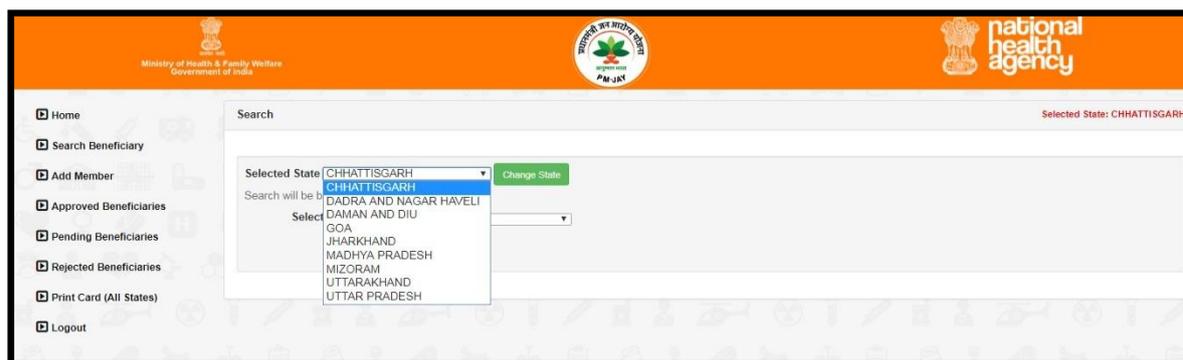


Figure 3.2.1(b): Changing of the state option for carrying out beneficiary search query

- Once the user selects the state, a dialogue box will appear to confirm the change of state.

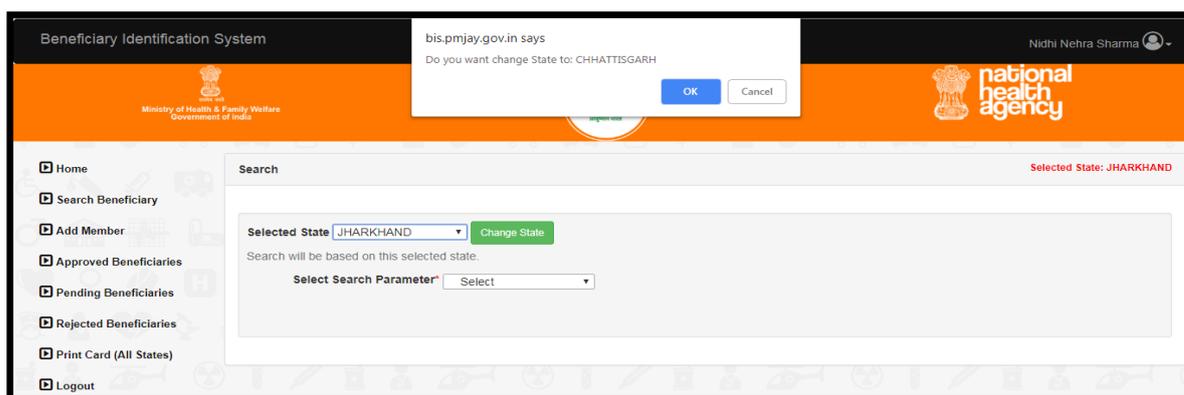


Figure 3.2.1(c): Confirmation to change state for running beneficiary search query

- Upon confirming, the state is changed. Another dialogue box will pop up to confirm the same.



Figure 3.2.1(d): Changed state for running beneficiary search query

- Having selected the state, PMAM will be able to search for the family to which the beneficiary belongs through one of the search parameters. The various search parameters are -
  1. **Mobile (ADCD)**
  2. **Ration Card (ADCD)**
  3. **HH ID Number**
  4. **AB-PMJAY ID**
  5. **By SECC Name**
  6. **RSBY URN**
  7. **Ration Card (State)**
  8. **MSBY (State);** here for Chhattisgarh, other states may have their respective state schemes.

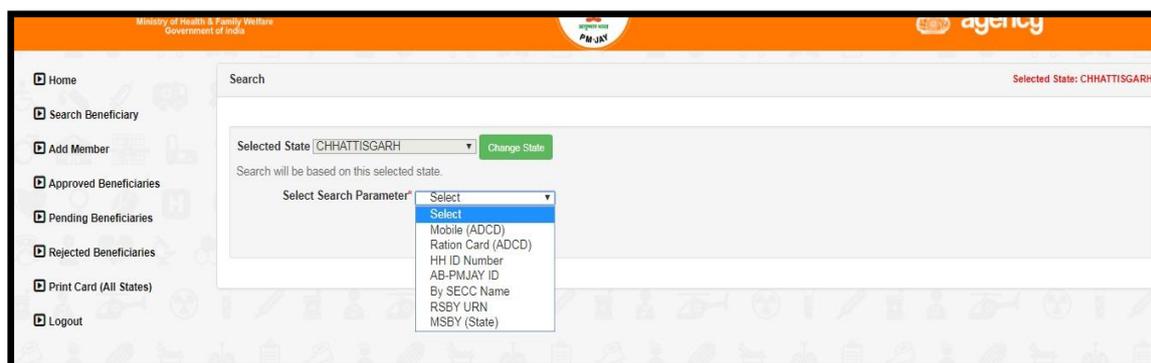


Figure 3.2.1(e): Default search parameters for beneficiary identification

The parameters for searching beneficiary are different in every state is attached here.



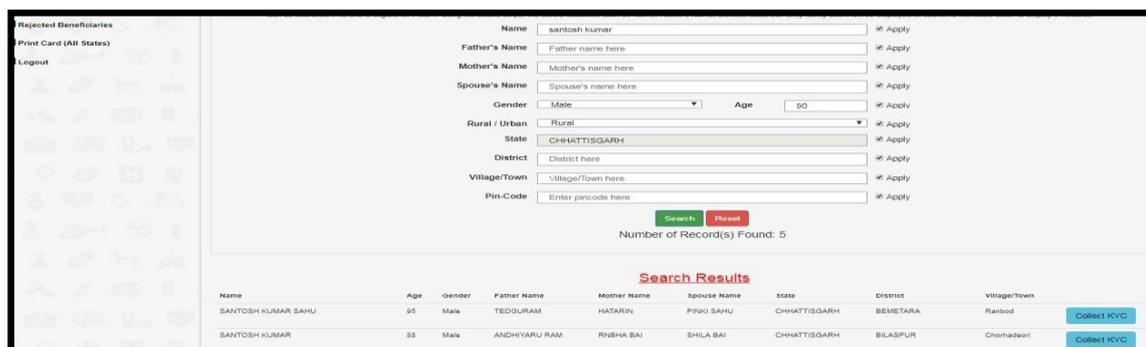
SearchParaStateWise.xlsx

### 3.2.1.1 Search Criteria:

#### 1) By SECC Name:

Operator can look up for the beneficiary by looking up his name in the Socio Economic & Caste Census (SECC) data. Selecting SECC Name option directs the user to the following screen where

- He/she can enter the name, Father's name or Mother's name of the Beneficiary and select State, and District name. There are check boxes also available alongside to select or deselect the search parameter. Search result from the database will be displayed at the bottom of the screen.



The screenshot shows the search criteria form for beneficiary identification. The form includes fields for Name, Father's Name, Mother's Name, Spouse's Name, Gender, Age, Rural / Urban, State, District, Village/Town, and Pin-Code. Each field has a corresponding 'Apply' checkbox. The 'Search' button is green, and the 'Reset' button is red. Below the form, the search results are displayed in a table.

Search Results								
Name	Age	Gender	Father Name	Mother Name	Spouse Name	State	District	Village/Town
SANTOSH KUMAR SAHU	55	Male	TEGURAM	HATARINI	PIVU SAHU	CHHATTISGARH	BEMETARA	Ranibod
SANTOSH KUMAR	55	Male	ANDHYARU RAM	RNBHA BAI	SHILA BAI	CHHATTISGARH	BILASPUR	Charhadkoti

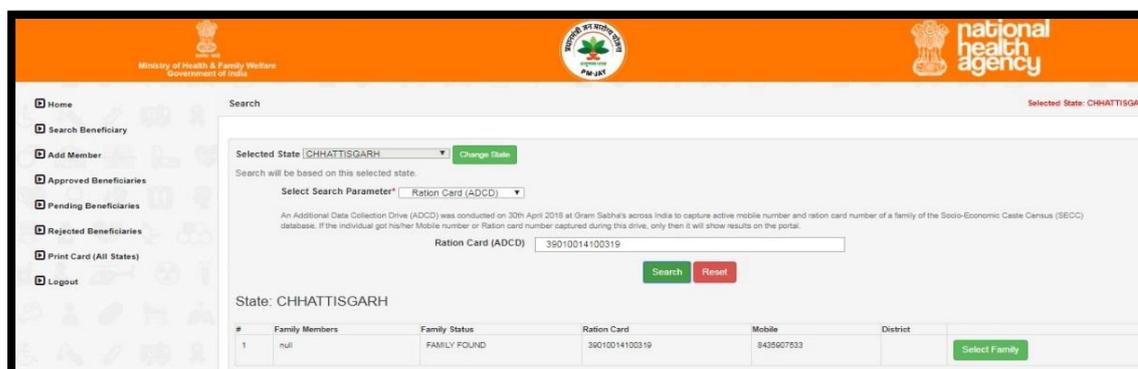
Figure 3.2.1.1(a): Beneficiary search via SECC name

**Note:** Based on search filters the count of the result will be displayed, but details of the result will be displayed only if total result count is equal or less than 5; for this user needs to narrow down the filter criteria.

## 2) Ration Card Number

The beneficiary can be searched by their Ration Card Number, which is unique for each family.

- Select '**Ration Card Number**' from the drop-down list
- Enter the '**Ration Card Number**' in the text box
- Click on '**Search**' button



#	Family Members	Family Status	Ration Card	Mobile	District	
1	null	FAMILY FOUND	39010014100319	8435607533		Select Family

Figure 3.2.1.1(b): Search results for the ration card number entered

At the bottom of the screen one can view the details of the family which include the names of family members, mobile number, district and the ration card number.

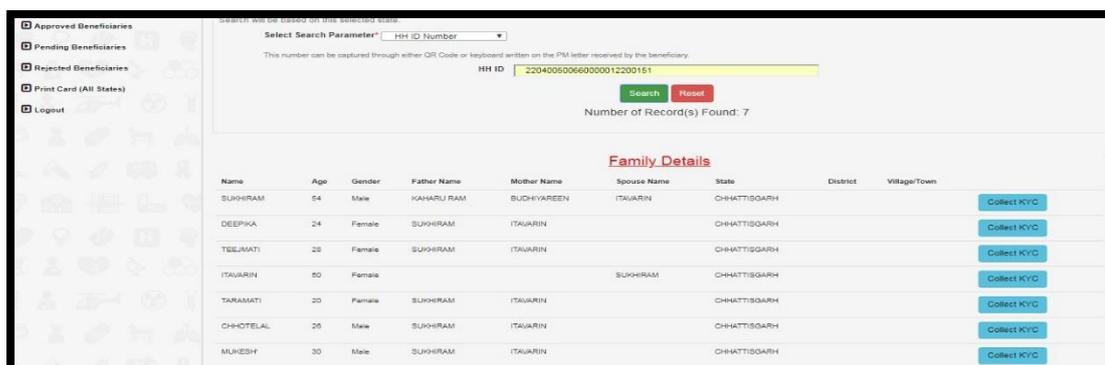
- Click on the '**Select Family**' tab and the screen that follows provide the individual details of all family members.
- Search results from the database will appear.
- Click on '**Collect KYC**' button against the beneficiary you would like to validate. [Refer Page 13]

## 3) HH ID Number

HH ID Number (Household Id number) is also used to identify the beneficiary.

- Select '**HH ID Number**' option from the drop-down list.
- Enter the HH ID Number (a unique number given to the family in SECC) in the text box.
- Click on '**Search**' button.

**NOTE:** A valid HH ID Number is of 24 digits.



The screenshot shows a web interface for searching beneficiaries. On the left, there are navigation tabs: 'Approved Beneficiaries', 'Pending Beneficiaries', 'Rejected Beneficiaries', 'Print Card (All States)', and 'Logout'. The main area has a search bar with 'Select Search Parameter' set to 'HH ID Number'. Below the search bar, the HH ID '2204D05D066000012200151' is entered. A 'Search' button is highlighted in green, and a 'Reset' button is in red. Below the search bar, it says 'Number of Record(s) Found: 7'. A table titled 'Family Details' lists the following information:

Name	Age	Gender	Father Name	Mother Name	Spouse Name	State	District	Village/Town	Action
SUKHIRAM	54	Male	KANARU RAM	BUDHYAREEN	ITAVARIN	CHHATTISGARH			Collect KYC
DEEPIKA	24	Female	SUKHIRAM	ITAVARIN		CHHATTISGARH			Collect KYC
TEEMATI	28	Female	SUKHIRAM	ITAVARIN		CHHATTISGARH			Collect KYC
ITAVARIN	50	Female			SUKHIRAM	CHHATTISGARH			Collect KYC
TARASATI	20	Female	SUKHIRAM	ITAVARIN		CHHATTISGARH			Collect KYC
CHHOTELAL	26	Male	SUKHIRAM	ITAVARIN		CHHATTISGARH			Collect KYC
MUKESH	30	Male	SUKHIRAM	ITAVARIN		CHHATTISGARH			Collect KYC

Figure 3.2.1.1(c): Search results for the HH-ID number entered

At the bottom of the screen one can view the details of the family which include the names of family members, mobile number, district and the HH ID Number.

- Click on the **'Select Family'** tab and the screen that follows provides the individual details of all family members.
- Search results from the database will appear.
- Click on **'Collect KYC'** button against the beneficiary you would like to validate. [Refer Page 13]

#### 4) AB PM-JAY ID

Ayushman Bharat National Health Protection Mission Id (AB-PMJAY ID) is also a parameter which enables identifying a beneficiary family. This search will only be available to find the family of a beneficiary who has already verified and PMJAY ID has been generated by the system.

- Enter the **'AB-PMJAY ID'** in the text box.
- Click on **'Search'** button.

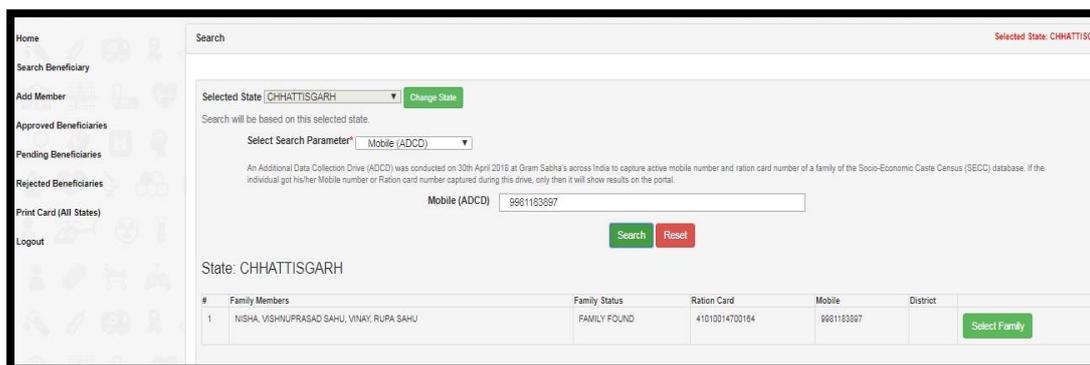
**NOTE:** A valid AB-PMJAY ID is of 9 digits.

- At the bottom of the screen one can view the details of the family which include the names of family members, mobile number, district and the AB-PMJAY ID.
- Click on the **'Select Family'** tab and the screen that follows provides the individual details of all family members.
- Search results from the database will appear.
- Click on **'Collect KYC'** button against the beneficiary you would like to validate.

## 5) Mobile Number

Mobile Number is also used to search beneficiary.

- Select '**Mobile Number**' option from the drop-down list.
- Enter the Mobile Number in the text box.
- Click on '**Search**' button.



The screenshot shows a search interface for the National Health Authority. The state is set to CHHATTISGARH. The search parameter is 'Mobile (ADCD)'. The mobile number entered is 9981183897. The search results table is as follows:

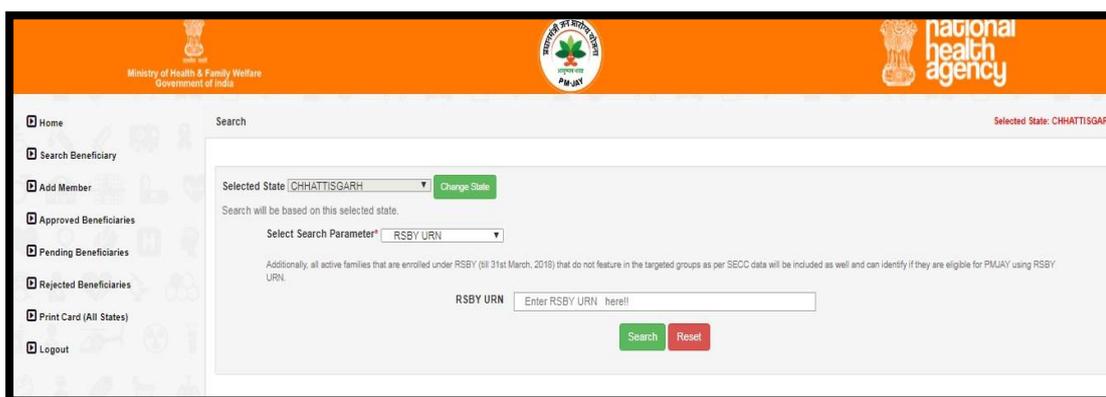
#	Family Members	Family Status	Ration Card	Mobile	District	
1	NISHA, VISHNUPRASAD SAHU, VINAY, RUPA SAHU	FAMILY FOUND	41010014700154	9981183897		Select Family

Figure 3.2.1.1(d): Search results by feeding in Mobile Number

## 6) RSBY URN

The RSBY URN (Rashtriya Swasthya Bima Yojna Unique Relationship Number) is also used to search for a family.

- Enter the '**RSBY URN**' in the text box.
- Click on '**Search**' button.



The screenshot shows the search interface with the state set to CHHATTISGARH. The search parameter is 'RSBY URN'. The text box contains 'Enter RSBY URN here!!'. The search buttons are visible.

Figure 3.2.1.1(e): Search results by feeding in RSBY URN

**NOTE:** A valid RSBY URN is of 17 digits.

At the bottom of the screen one can view the details of the family which include the names of family members, mobile number, district and the RSBY URN.

- Click on the '**Select Family**' tab and the screen that follows provides the individual details of all family members.
- Search results from the database will appear.

Click on '**Collect KYC**' button against the beneficiary you would like to validate.

### **3.2.1.2 Search Result Details**

- The search results will include the name of the beneficiary, age, gender, father name, mother name, spouse name, state, district and village/town. The user shall check these fields based on the identification document submitted by the beneficiary and select the appropriate beneficiary.
- Corresponding to each beneficiary, the user will click on '**Collect KYC**' tab to upload the documents of the beneficiary for whom KYC is to be collected. The screen will display details of the beneficiary to ascertain the correct beneficiary as per the KYC document produced by him/her. Enter '**Mobile Number**' in the text box provided and mention whose number it is by selecting an option from the drop-down list.

### 3.2.1.3 Collect KYC

The beneficiary's KYC can be collected in two ways:

- a. Using Aadhaar Card
- b. Using Non-Aadhaar Documents



The screenshot shows the 'Beneficiary Documents Upload' page on the National Health Authority website. The page has a navigation menu on the left with options like Home, Search Beneficiary, Add Member, Approved Beneficiaries, Pending Beneficiaries, Rejected Beneficiaries, Print Card (All States), and Logout. The main content area has a header with 'Ministry of Health & Family Welfare Government of India' and 'national health authority'. Below the header, there are buttons for 'Add Personal Details' and 'Add Family Details'. The 'Beneficiary Documents Upload' form contains the following fields:

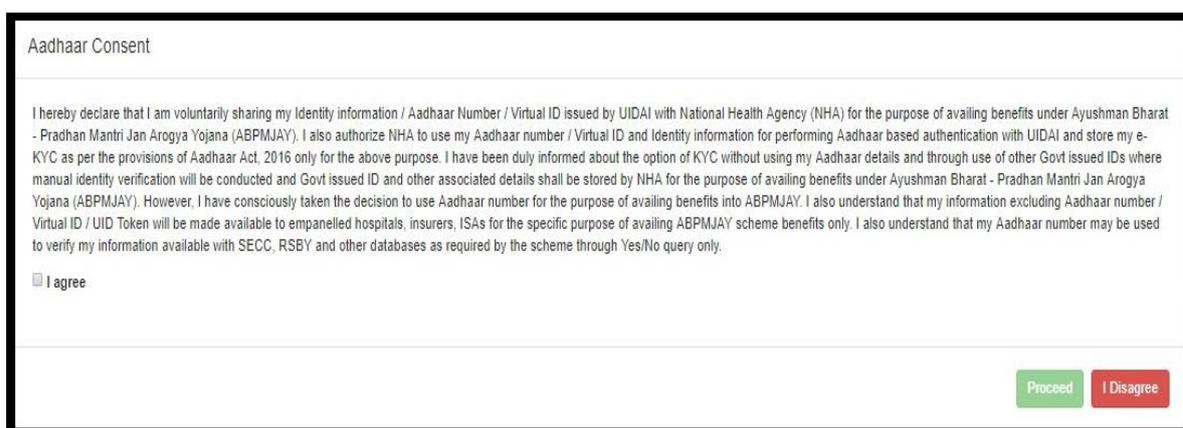
- Member ID: UKMS20010545000380638
- NAME: JAGAT SINGH
- MOTHER NAME: [Empty]
- YEAR OF BIRTH: 0
- Enter Mobile No.: 9999999999 (with an 'Others' dropdown)
- Family ID: 05090090168880635
- FATHER NAME: [Empty]
- GENDER: M

At the bottom of the form, there is a 'Select ID TYPE\*' section with radio buttons for 'Aadhaar' and 'Do not have Aadhaar'.

Figure 3.2.1.3(a): Screen to choose the beneficiary's KYC type

#### 3.2.1.3.1 Aadhar Based KYC

- a. When the user selects Id type Aadhar, the consent form will be generated.



The screenshot shows the 'Aadhaar Consent' form. The form contains the following text:

I hereby declare that I am voluntarily sharing my Identity information / Aadhaar Number / Virtual ID issued by UIDAI with National Health Agency (NHA) for the purpose of availing benefits under Ayushman Bharat - Pradhan Mantri Jan Arogya Yojana (ABPMJAY). I also authorize NHA to use my Aadhaar number / Virtual ID and Identity information for performing Aadhaar based authentication with UIDAI and store my e-KYC as per the provisions of Aadhaar Act, 2016 only for the above purpose. I have been duly informed about the option of KYC without using my Aadhaar details and through use of other Govt issued IDs where manual identity verification will be conducted and Govt issued ID and other associated details shall be stored by NHA for the purpose of availing benefits under Ayushman Bharat - Pradhan Mantri Jan Arogya Yojana (ABPMJAY). However, I have consciously taken the decision to use Aadhaar number for the purpose of availing benefits into ABPMJAY. I also understand that my information excluding Aadhaar number / Virtual ID / UID Token will be made available to empanelled hospitals, insurers, ISAs for the specific purpose of availing ABPMJAY scheme benefits only. I also understand that my Aadhaar number may be used to verify my information available with SECC, RSBY and other databases as required by the scheme through Yes/No query only.

I agree

Proceed I Disagree

Figure 3.2.1.3.1(a): Aadhar consent to be taken for beneficiary before taking their biometric

Following the consent taken from the beneficiary, default authentication type will be **'Biometric'** (i.e. Finger print or Iris)

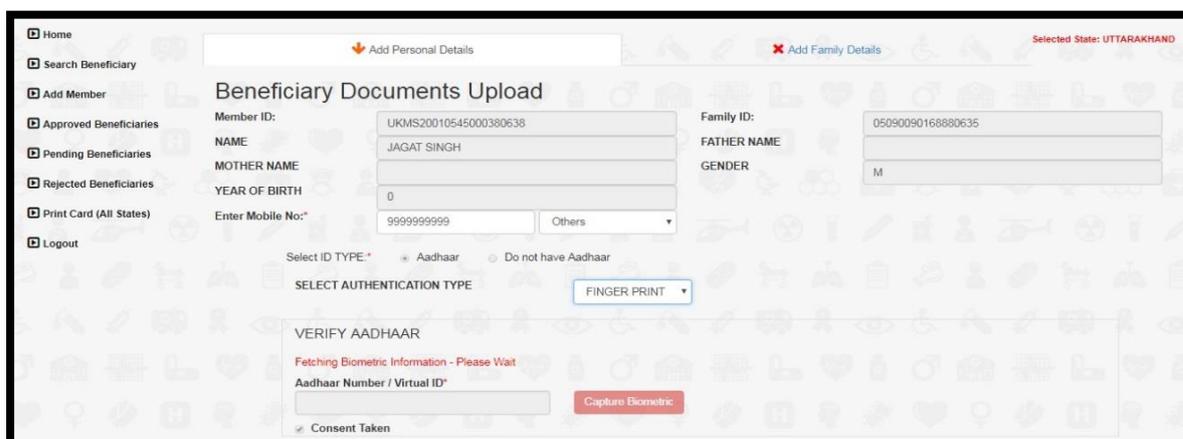


Figure 3.2.1.3.1(b): KYC using biometric authentication via Aadhaar

- b. On clicking the **Capture Biometric** button, the biometric device gets activated (Device must already be successfully installed in the system). The beneficiary will be asked to provide his/her Finger/IRIS impression along with Aadhaar Number to get the e-KYC from UIDAI and these details received from UIDAI are then displayed on the screen.
  - Select **'Rural/Urban'** from the drop-down list. [This is a mandatory field]

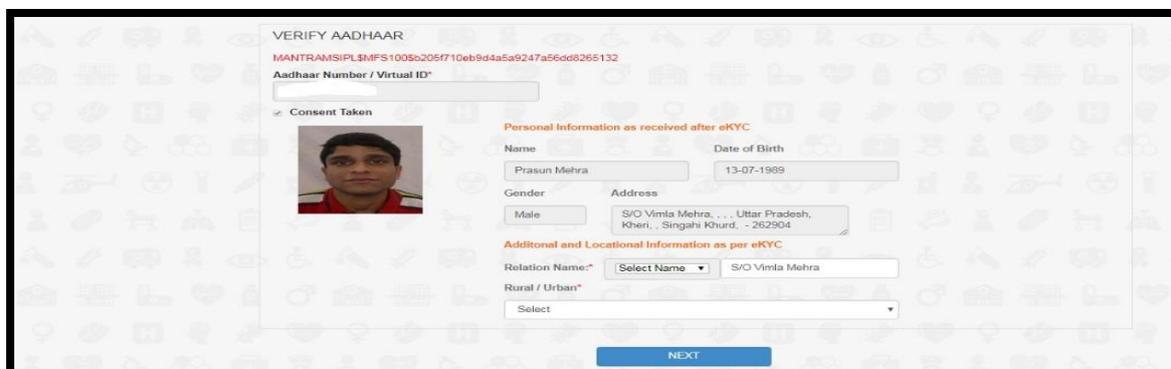


Figure 3.2.1.3.1(c): Fetched details of the beneficiary from Aadhaar Database

- c. Click on the **Next** tab, the user is guided to the next screen. Here, the family details of the beneficiary should be added to register the individual beneficiary to a family unit.

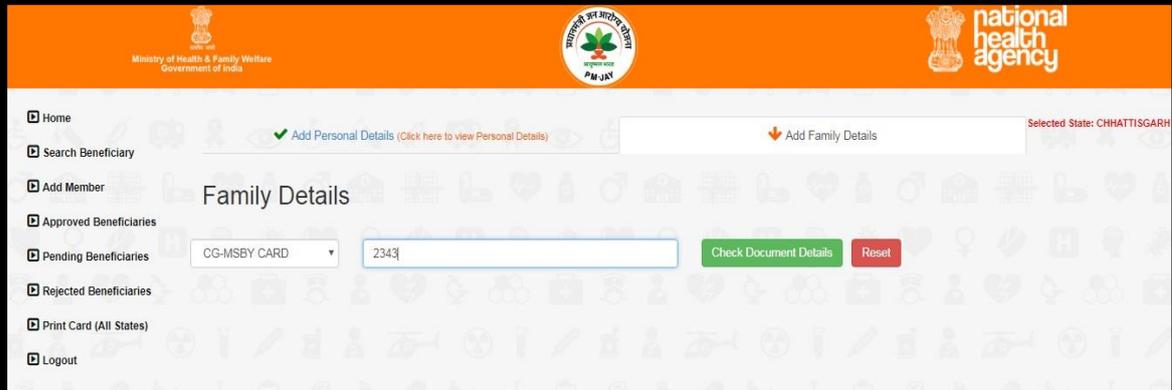


Figure 3.2.1.3.1(d): Family details can be added through this screen

- d. Click on '**Check Document Details**' and the operator can enter the family details by selecting one option from the drop-down list- *Ration Card* etc.

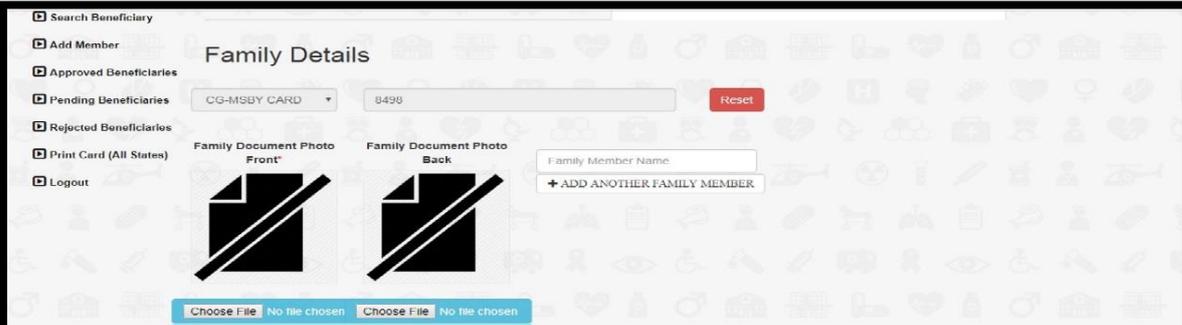


Figure 3.2.1.3.1(e): Family identification document for the beneficiary

- e. The image of family document can be uploaded here

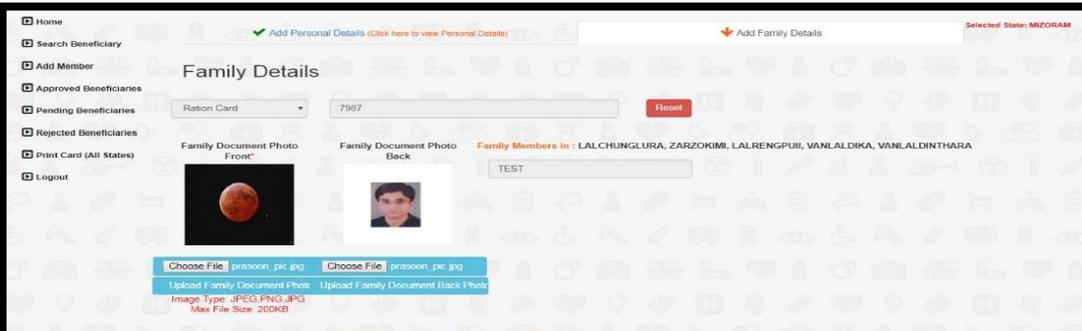


Figure 3.2.1.3.1(f): Uploading family document to check the beneficiary family

- f. Click '**Submit**'. The data is now saved in the records and forwarded for approval from the approving authority.

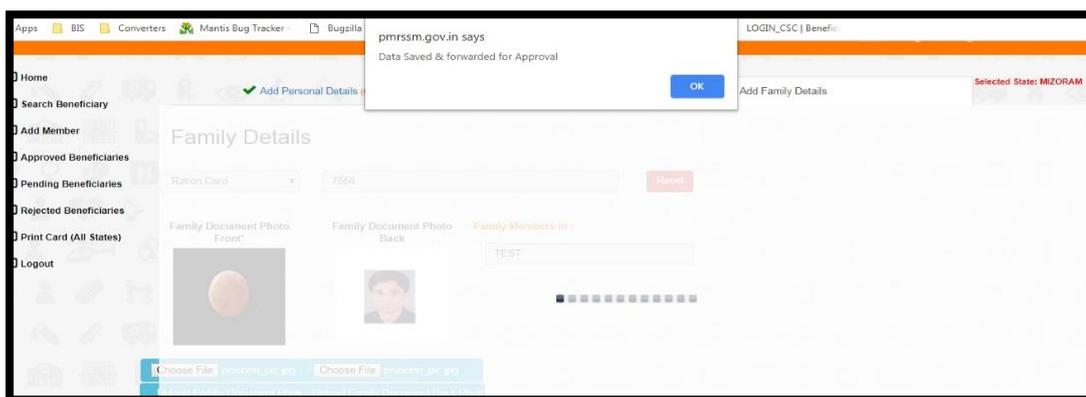


Figure 3.2.1.3.1(g): Beneficiary record being sent for approval

- g. Meanwhile, after sending the case for approval, the system goes back to the main search screen which displays the family.

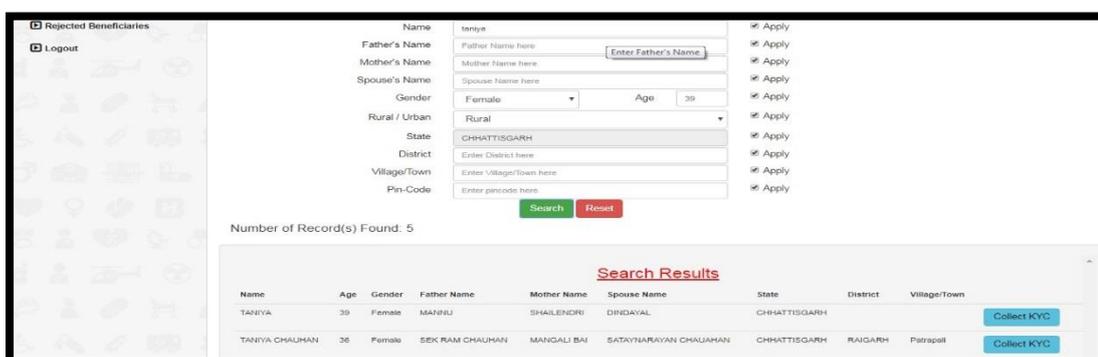


Figure 3.2.1.3.1(h): Landing screen post sending the case for approval

- h. On click at the '**Collect KYC**' button again, user will get a message saying "**Data Already Verified**".

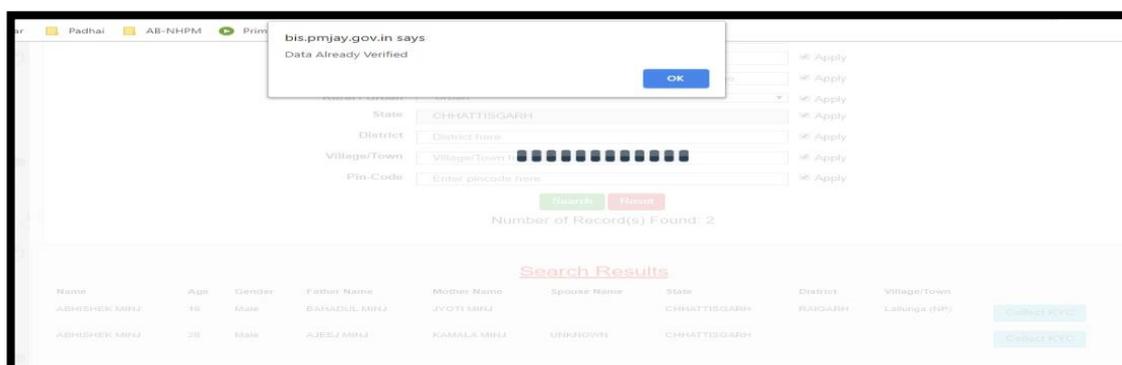


Figure 3.2.1.3.1(i): Screen displayed on clicking the same beneficiary name already sent for approval

\*\*\* **NOTE:** The collect KYC tab will be turn pink from blue once the user clicks 'OK', indicating that KYC have been verified. \*\*\*

### 3.2.1.3.2 Non- Aadhar Based Verification

- Select '**Individual ID Type**' from the drop-down list.
- Enter the selected ID card number.
- Now enter responses for all the mandatory fields.
- Upload** the document photo front, document back and capture profile photo of the beneficiary from the Camera attached with the system.

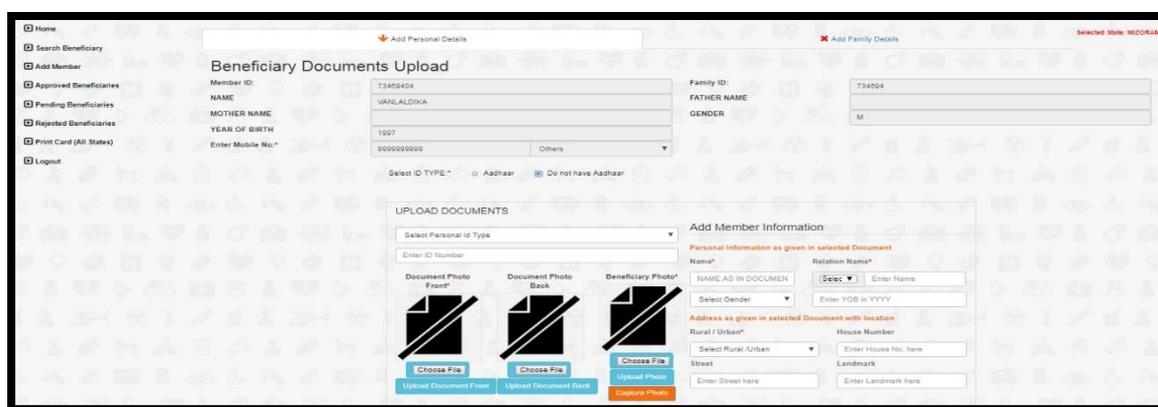


Figure 3.2.1.3.2(a): Screen following selection of Non-Aadhar based verification

**NOTE:** The image size uploaded should not be more than 200 Kb.

- Having uploaded the documents, the next screen which comes up is the one where the Family details of beneficiary and the image of Family document are required to be captured.
- Add Family Details**
  - Having entered personal details, user can then enter the beneficiary's family details.
  - Click on '**Add Family Details**' if the beneficiary wishes to add family members.

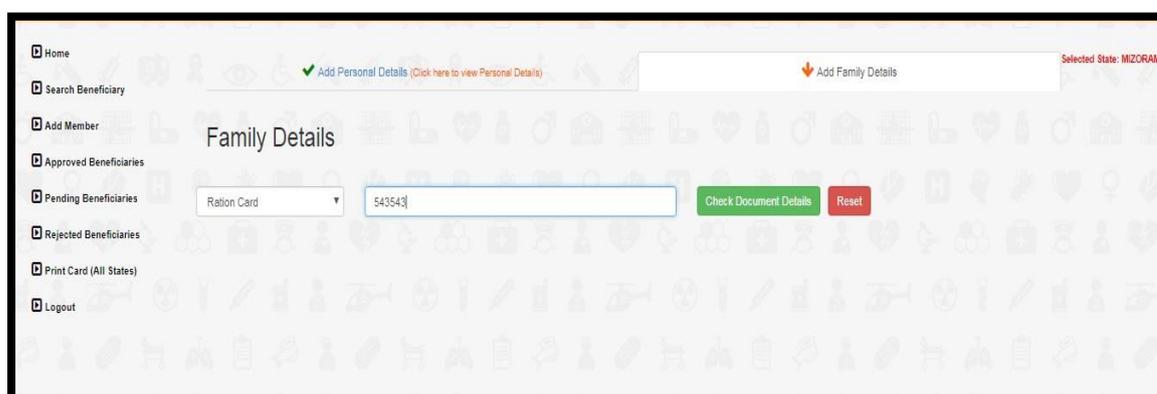


Figure 3.2.1.3.2(b): Family Identification Document Selection

- Enter the Ration Card no. and then click on '**Check Document Details**'.
- If the ration card has already been attached to the family, the following message will appear.

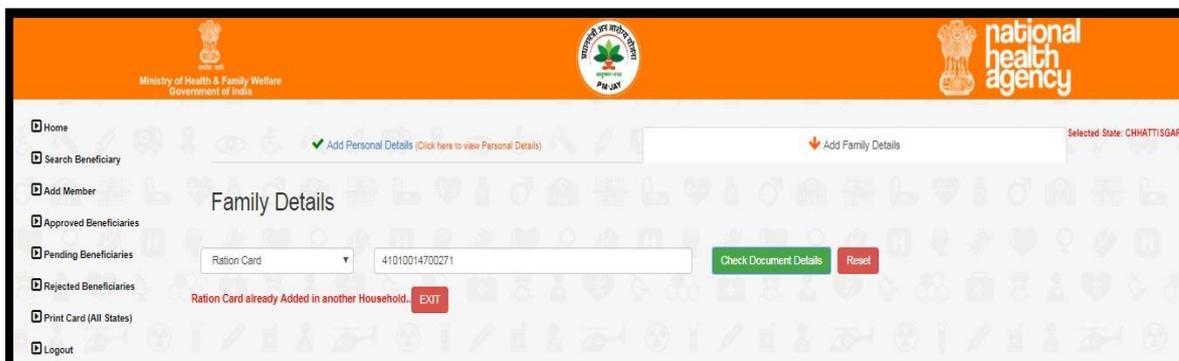


Figure 3.2.1.3.2(c): Screen upon uploading the family identification document, in this case, a ration card

- g. Upon clicking the submit button, the following message as shown in figure 3.2.1.3.2(d) will appear – which says that the data has been saved and forwarded for approval. The approval agency will then check the viability of the data, before approving or recommending for rejection.



Figure 3.2.1.3.2(d): Silver Record -Data sent for approval

- h. If the ration card or any other id has not been registered with the family under the Ayushman Bharat scheme, then the following screen as shown in figure 3.2.1.3.2(e) will appear for the user.

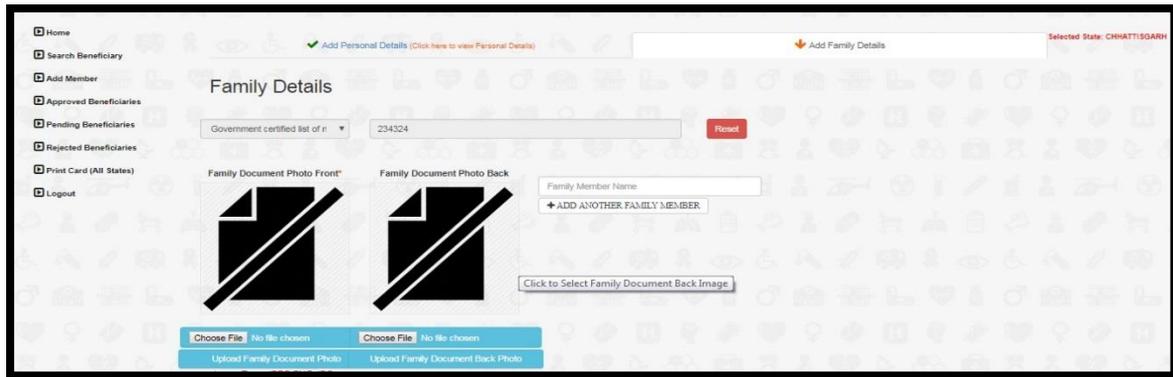


Figure 3.2.1.3.2(e): User screen if family id is not registered with the family unit

- i. Upload the ration card or any other id image and enter details of the family members who all are there in the Ration Card or any other id.

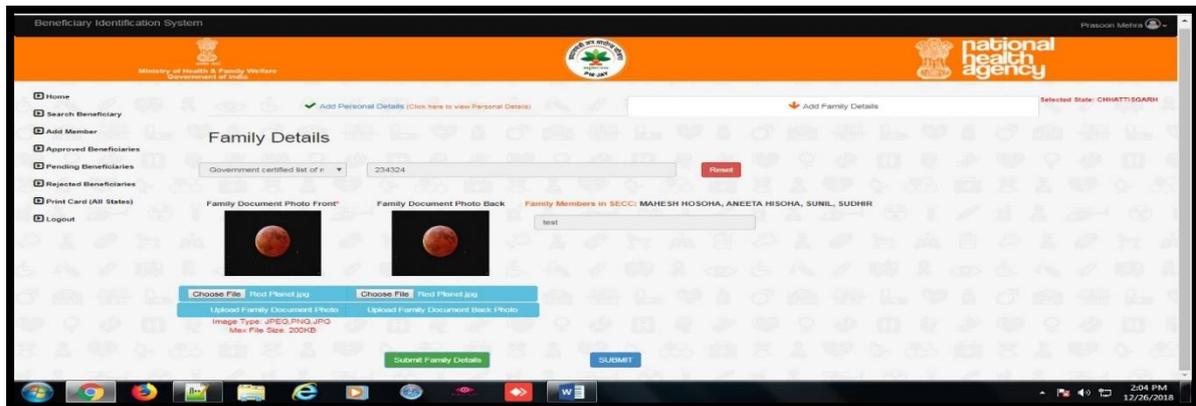


Figure 3.2.1.3.2(f): User screen upon uploading the ration card or any other id

- j. After submitted it, a pop-up message will come up to confirm that data is saved and sent for approval as shown in figure 3.2.1.3.2(g)

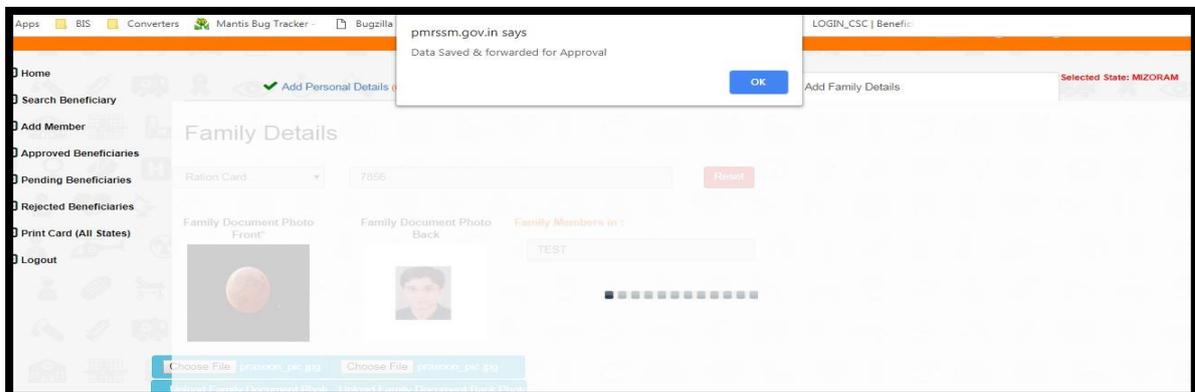


Figure 3.2.1.3.2(g): User screen upon saving the data and submitting it for approval

### 3.2.2 ADD MEMBER

A new member can be added in the existing beneficiary family if his/her name does not reflect in SECC and RSBY list.

- Click on '**Add Member**' on the side menu.
- A list of parameters will be displayed in the drop-down list by which a member can be added.

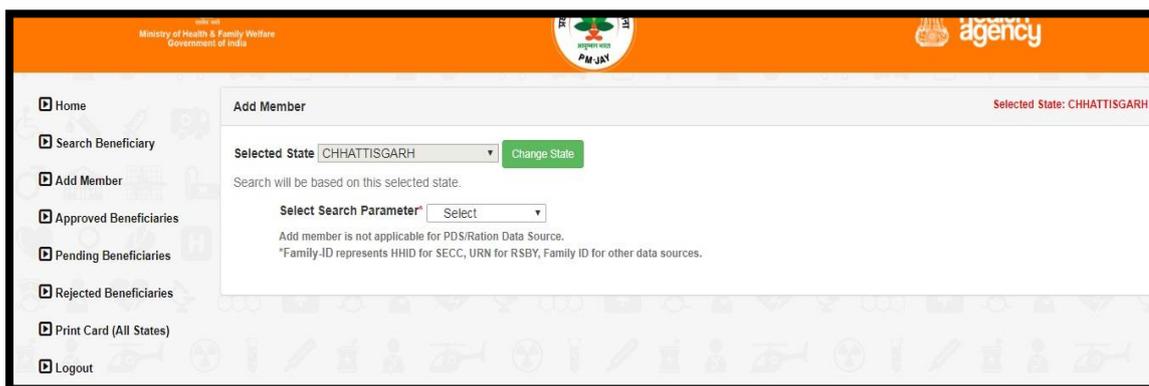


Figure 3.2.2(a): User screen upon clicking the add-member option

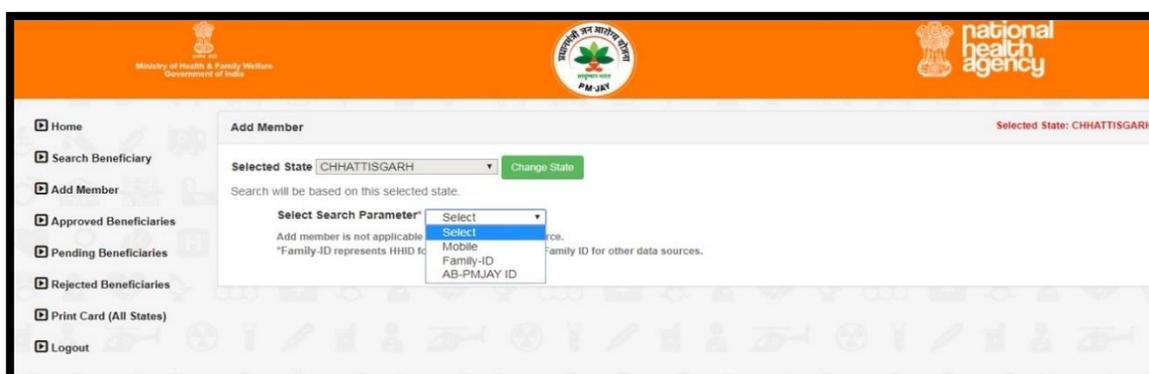
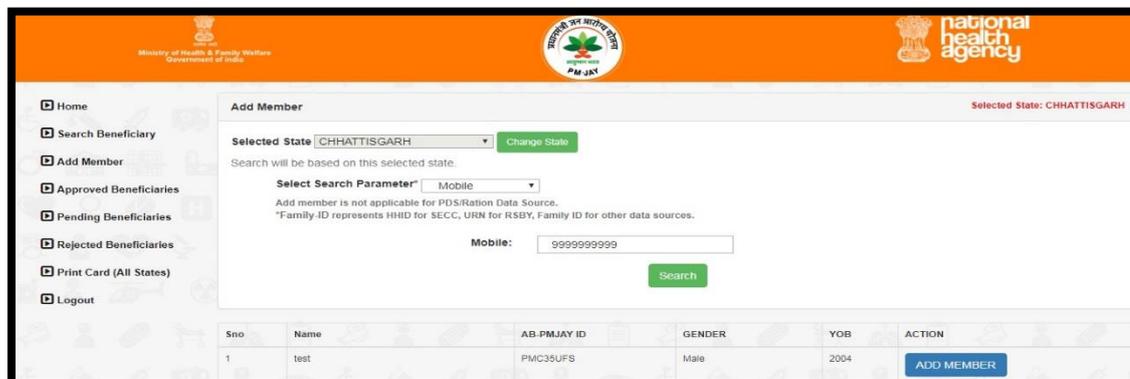


Figure 3.2.2(b): Search parameters for adding a new member

1. **By Mobile-** On selecting by Mobile option, the operator will enter the mobile number in the text box and click on 'Search' button.



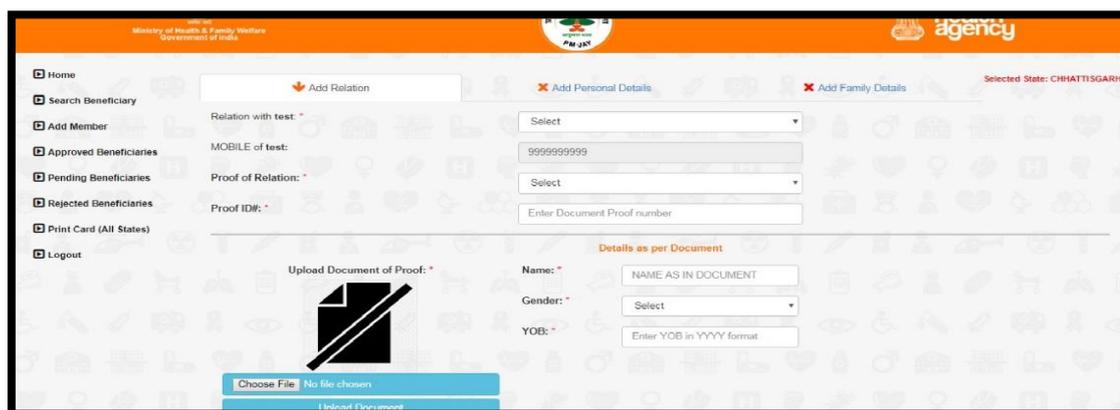
The screenshot shows the 'Add Member' form with the following details:

- Selected State: CHHATTISGARH
- Select Search Parameter: Mobile
- Mobile: 9999999999
- Search button

Sno	Name	AB-PMJAY ID	GENDER	YOB	ACTION
1	test	PMC35UFS	Male	2004	ADD MEMBER

Figure 3.2.2(c): Adding member via mobile phone

- Click on the **Add Member** button against the corresponding name.

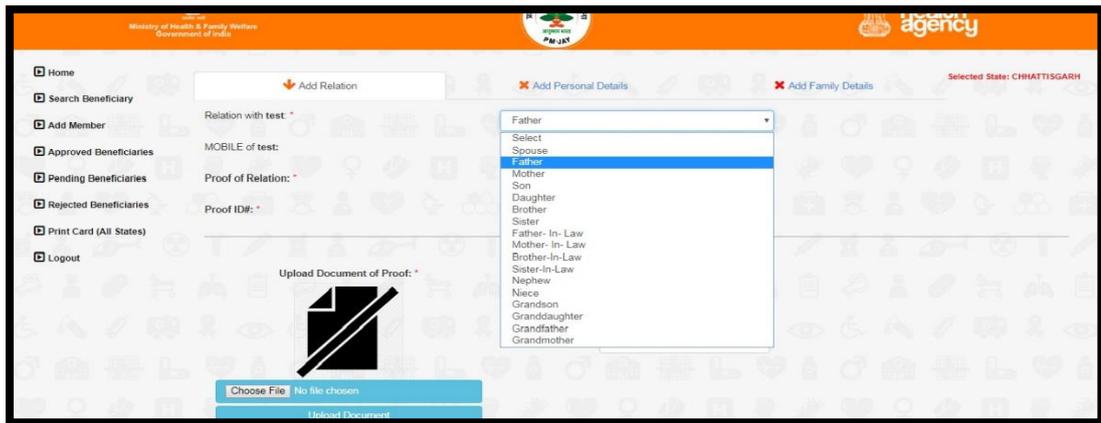


The screenshot shows the 'Add Member' form with the following details:

- Relation with test: Select
- MOBILE of test: 9999999999
- Proof of Relation: Select
- Proof ID#: Enter Document Proof number
- Upload Document of Proof: Choose File (No file chosen)
- Details as per Document:
  - Name: NAME AS IN DOCUMENT
  - Gender: Select
  - YOB: Enter YOB in YYYY format

Figure 3.2.2(d): Introductory details about the new member

- Select '**Relation with the Beneficiary**' from the drop-down list.



Ministry of Health & Family Welfare  
 Government of India

Home | Search Beneficiary | Add Member | Approved Beneficiaries | Pending Beneficiaries | Rejected Beneficiaries | Print Card (All States) | Logout

Add Relation | Add Personal Details | Add Family Details | Selected State: CHHATTISGARH

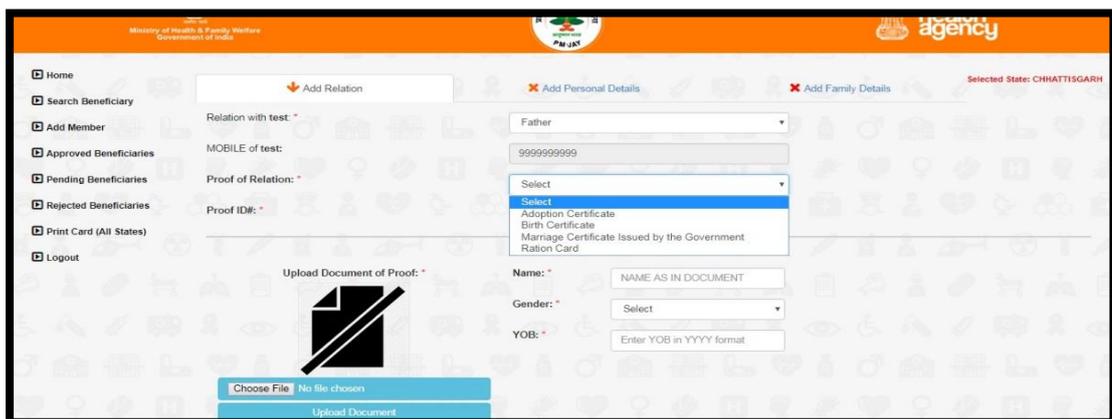
Relation with test: \*  
 MOBILE of test:  
 Proof of Relation: \*  
 Proof ID#: \*

Upload Document of Proof: \*  
 Choose File | No file chosen | Upload Document

Relation with test options:  
 Father  
 Select  
 Spouse  
 Father  
 Mother  
 Son  
 Daughter  
 Brother  
 Sister  
 Father- In- Law  
 Mother- In- Law  
 Brother- In- Law  
 Sister- In- Law  
 Nephew  
 Niece  
 Grandson  
 Granddaughter  
 Grandfather  
 Grandmother

Figure 3.2.2(e): Option list for relationship types

- Select the document being provided as a '**Proof of Relation**' with the beneficiary from the drop-down list.



Ministry of Health & Family Welfare  
 Government of India

Home | Search Beneficiary | Add Member | Approved Beneficiaries | Pending Beneficiaries | Rejected Beneficiaries | Print Card (All States) | Logout

Add Relation | Add Personal Details | Add Family Details | Selected State: CHHATTISGARH

Relation with test: \*  
 MOBILE of test:  
 Proof of Relation: \*  
 Proof ID#: \*

Upload Document of Proof: \*  
 Choose File | No file chosen | Upload Document

Relation with test: Father  
 MOBILE of test: 9999999999  
 Proof of Relation: \*  
 Proof ID#: \*

Upload Document of Proof: \*  
 Choose File | No file chosen | Upload Document

Proof of Relation options:  
 Select  
 Select  
 Adoption Certificate  
 Birth Certificate  
 Marriage Certificate Issued by the Government  
 Ration Card

Name: \*  
 Gender: \*  
 YOB: \*

NAME AS IN DOCUMENT  
 Select  
 Enter YOB in YYYY format

Figure 3.2.2(f): List of the documents to be submitted basis the relationship type

- Enter the '**Proof Id Number**' in the text box.
- '**Upload Proof Document**'. [The proof document should be in .JPEG, PNG, JPG format and of size not more than 2.KB.]

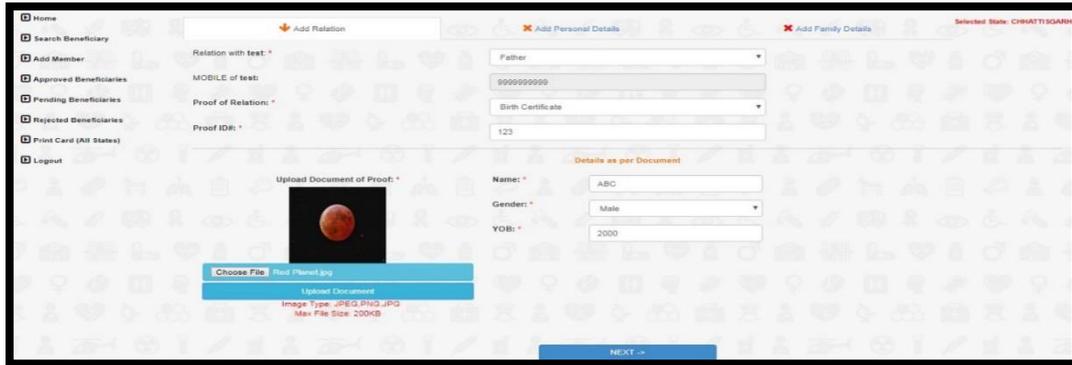


Figure 3.2.2(g): User screen upon uploading the proof document

- Enter the **'Name'** in the text box.
- Select the **'Gender'** from the drop-down list.
- Enter the **'Year of Birth'** in the text box.
- Click on **Next**, to be directed to a new page as below.

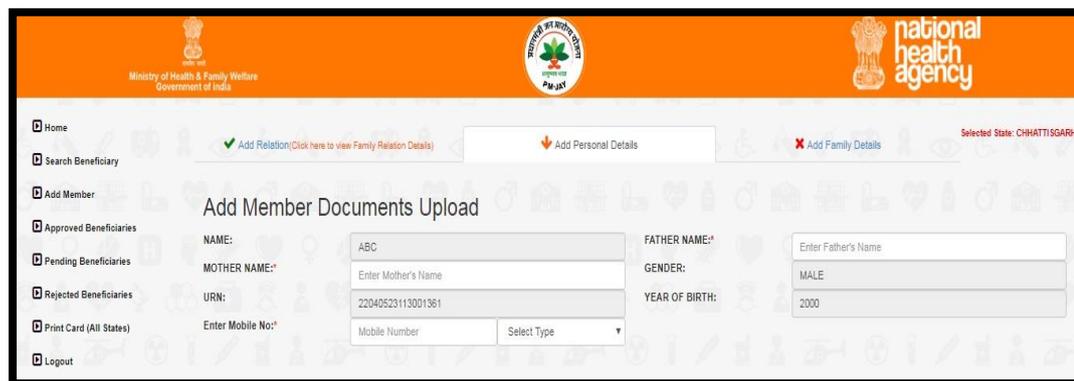


Figure 3.2.2(h): Add member document upload default screen

- Enter **'Father Name'**, **'Mother Name'** and **'Mobile Number'**.
- Select **'Type'** from the drop-down list – self/family/others.



Figure 3.2.2(i): Add member process after filling in the beneficiary mobile number

- User verification can be Aadhaar based and Non- Aadhaar based.
2. **By HH ID-** A member can be added using a unique Id allotted to families, it is the HHID Number (Household Id number).
- Select '**HH ID Number**' option from the drop-down list.
  - Enter the HH ID Number (a unique number given to the family in SECC) in the text box.
  - Click on '**Search**' button.

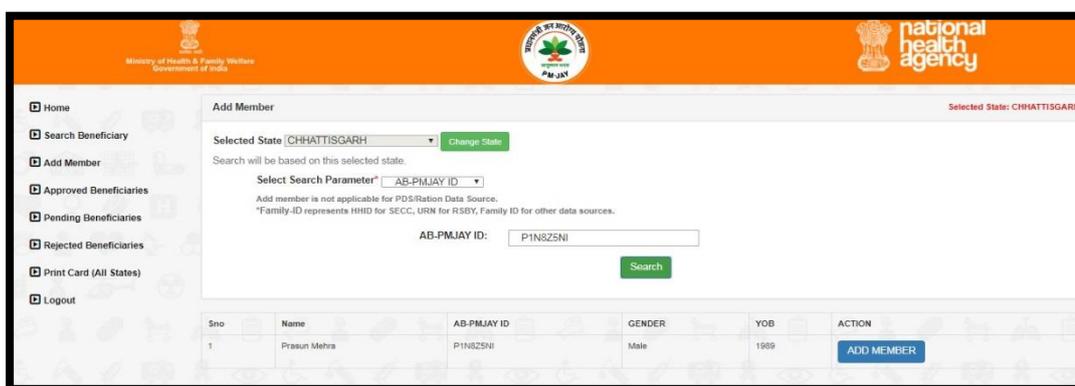


Sno	Name	AB-PMJAY ID	GENDER	YOB	ACTION
1	Prasn Mehra	P1N8ZSN1	Male	1989	<a href="#">ADD MEMBER</a>

Figure 3.2.2(j): Search results for adding a member via HH-ID

- The search results from the database appear at the bottom of the screen, where one can view the details of the beneficiary like- 'Name', 'HH ID number', 'Gender' and 'Year of Birth'.
- Click on the '**Select Family**' tab and the screen that follows provides the individual details of all family members.
- Search results from the database will appear.

- Click on '**Collect KYC**' button against the beneficiary you would like to validate.
3. **By PMJAY ID-** A member can be added using his National Health Protection Mission Id (PMJAY ID) also. This is available for a family for whom a PMJAY ID has been generated by the system.
- Select '**AB-PMJAY ID**' from the drop down list
  - Enter the 9 digit '**AB-PMJAY ID**' in the text box.
  - Click on '**Search**' button.



Ministry of Health & Family Welfare  
Government of India

Pradhan Mantri Jan Arogya Yojana  
Ayushman Bharat  
PM-JAY

national health authority

Selected State: CHHATTISGARH

Home

Search Beneficiary

Add Member

Approved Beneficiaries

Pending Beneficiaries

Rejected Beneficiaries

Print Card (All States)

Logout

Add Member

Selected State: CHHATTISGARH

Change State

Search will be based on this selected state.

Select Search Parameter: AB-PMJAY ID

Add member is not applicable for PDS/Ration Data Source.  
\*Family ID represents HHID for SECC, URN for RSBY, Family ID for other data sources.

AB-PMJAY ID: P1N825N1

Search

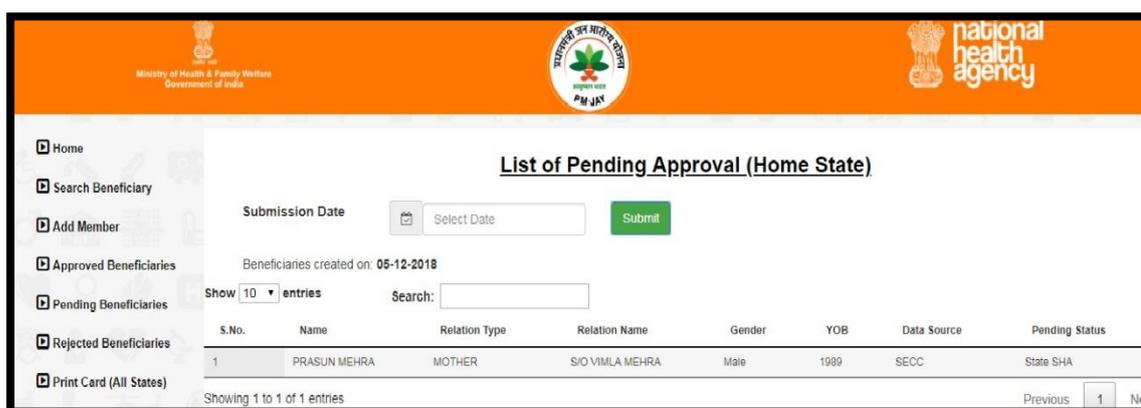
Sno	Name	AB-PMJAY ID	GENDER	YOB	ACTION
1	Prasen Mehra	P1N825N1	Male	1969	ADD MEMBER

Figure 3.2.2(k): Search results for adding a member via AB PMJAY ID

- At the bottom of the screen one can view search results from the database. It includes details like 'Name' of the beneficiary, 'AB-PMJAY ID', 'Gender' and 'Year of Birth'.
- Click on '**Collect KYC**' button against the beneficiary you would like to validate.

### 3.2.3 PENDING BENEFICIARIES

Once the beneficiary has been verified and his documents are uploaded and submitted by Ayushman Mitra, they are shown in the 'Pending Approval' list. All entries in the Pending Approval list become the part of 'Silver Record' until these records are approved by the designated State-Approver user. The PMAM can view the pending approvals from home state as well as out-of-state in separate tabs.



**List of Pending Approval (Home State)**

Submission Date:

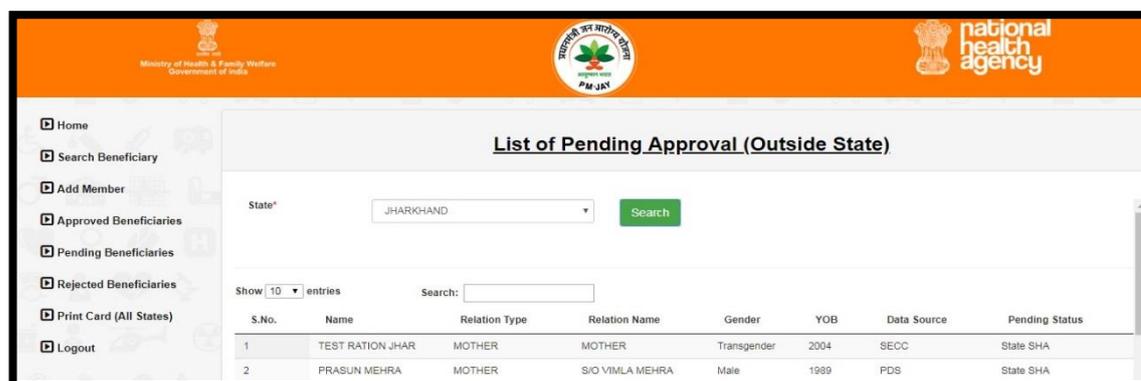
Beneficiaries created on: 05-12-2018

Show 10 entries Search:

S.No.	Name	Relation Type	Relation Name	Gender	YOB	Data Source	Pending Status
1	PRASUN MEHRA	MOTHER	S/O VIMLA MEHRA	Male	1989	SECC	State SHA

Showing 1 to 1 of 1 entries Previous 1 Next

Figure 3.2.3(a): User screen for list of pending approval cases (home state)



**List of Pending Approval (Outside State)**

State\*

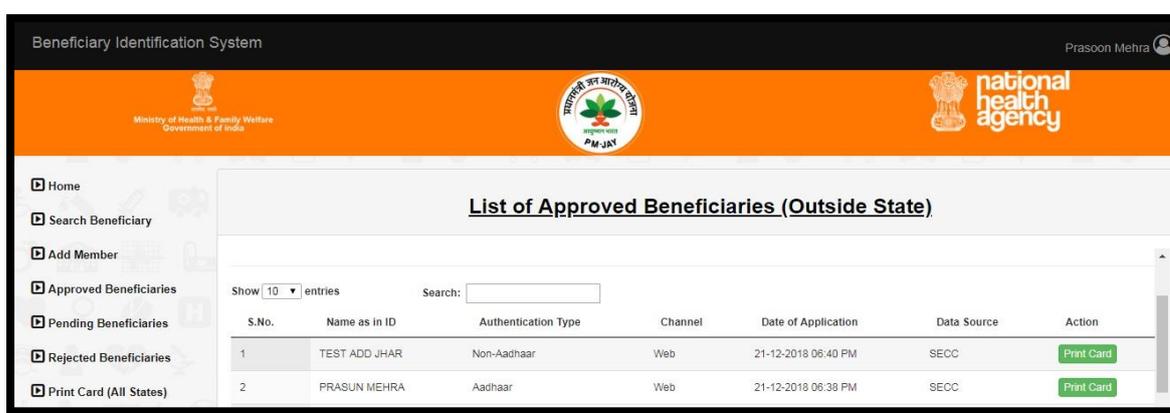
Show 10 entries Search:

S.No.	Name	Relation Type	Relation Name	Gender	YOB	Data Source	Pending Status
1	TEST RATION JHAR	MOTHER	MOTHER	Transgender	2004	SECC	State SHA
2	PRASUN MEHRA	MOTHER	S/O VIMLA MEHRA	Male	1989	PDS	State SHA

Figure 3.2.3(b): User screen for list of pending approval cases (outside state)

### 3.2.4 APPROVED BENEFICIARIES

The list of verified beneficiaries can be viewed by Ayushman Mitra and District and State users. This list shows two options- 'Approved' and 'Rejected'. After the Ayushman Mitra uploads the documents, the list goes to the State-Approver user for approval. The State-Approver user can either 'Accept' or 'Recommend for Rejection' the application. Once approved the entry becomes part of **Golden Record** and Ayushman Mitra can view those beneficiaries in Approved Beneficiary list and print the beneficiary card called the **AB PMJAY card**.



Beneficiary Identification System Prasoon Mehra

Ministry of Health & Family Welfare  
Government of India

Pradhan Mantri Jan Arogya Yojana  
Ayushman Bharat  
PM-JAY

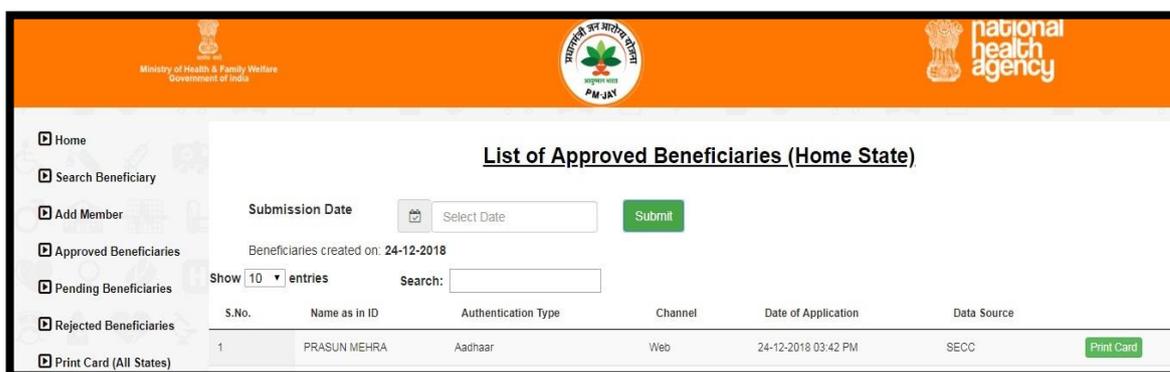
national health authority

**List of Approved Beneficiaries (Outside State)**

Show 10 entries Search:

S.No.	Name as in ID	Authentication Type	Channel	Date of Application	Data Source	Action
1	TEST ADD JHAR	Non-Aadhaar	Web	21-12-2018 06:40 PM	SECC	<a href="#">Print Card</a>
2	PRASUN MEHRA	Aadhaar	Web	21-12-2018 06:38 PM	SECC	<a href="#">Print Card</a>

Figure 3.2.4(a): User screen for list of approved cases (home state)



Ministry of Health & Family Welfare  
Government of India

Pradhan Mantri Jan Arogya Yojana  
Ayushman Bharat  
PM-JAY

national health authority

**List of Approved Beneficiaries (Home State)**

Submission Date

Beneficiaries created on: 24-12-2018

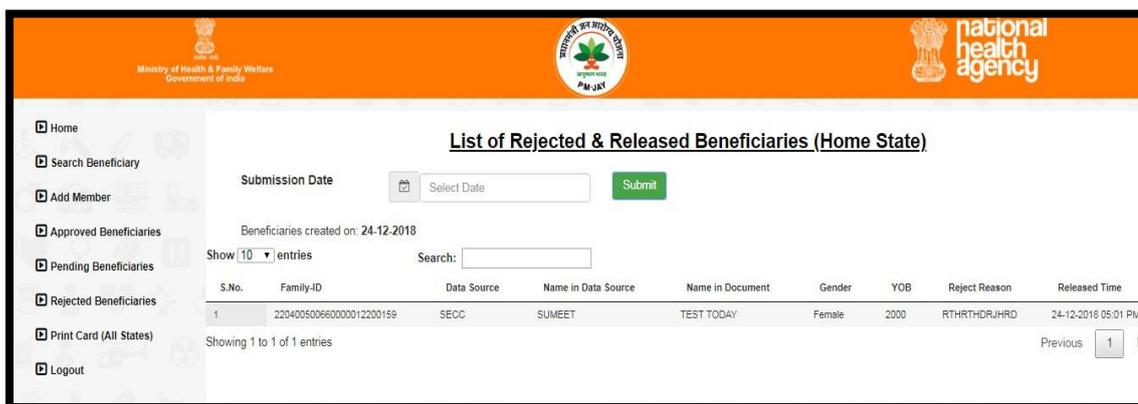
Show 10 entries Search:

S.No.	Name as in ID	Authentication Type	Channel	Date of Application	Data Source	Action
1	PRASUN MEHRA	Aadhaar	Web	24-12-2018 03:42 PM	SECC	<a href="#">Print Card</a>

Figure 3.2.4(b): User screen for list of approved cases (outside state)

### 3.2.5 REJECTED BENEFICIARIES

As seen before, the beneficiaries whose documents are uploaded by Ayushman Mitra and are part of the 'Silver Record' can be viewed by the state user. Under the home state and the outside state buckets, the list of beneficiaries who have been rejected by the SHA (for any reason) can also be viewed. The users can **Logout** once they have performed the activities on the portal.



**List of Rejected & Released Beneficiaries (Home State)**

Submission Date:

Beneficiaries created on: 24-12-2018

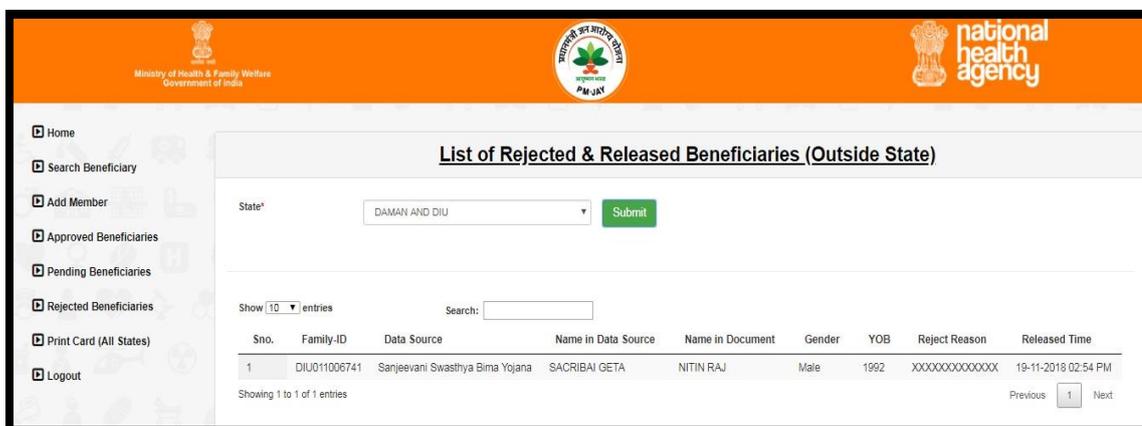
Show  entries Search:

S.No.	Family-ID	Data Source	Name in Data Source	Name in Document	Gender	YOB	Reject Reason	Released Time
1	2204050066000012200159	SECC	SUMEET	TEST TODAY	Female	2000	RTHRHDRJHRD	24-12-2018 05:01 PM

Showing 1 to 1 of 1 entries

Previous  Next

Figure 3.2.5(a): User Screen for Rejected& Released Beneficiary (Home State)



**List of Rejected & Released Beneficiaries (Outside State)**

State:

Show  entries Search:

S.No.	Family-ID	Data Source	Name in Data Source	Name in Document	Gender	YOB	Reject Reason	Released Time
1	DIU011006741	Sanjeevani Swasthya Bima Yojana	SACRIBAI GETA	NITIN RAJ	Male	1992	XXXXXXXXXXXX	19-11-2018 02:54 PM

Showing 1 to 1 of 1 entries

Previous  Next

Figure 3.2.5(b): User Screen for Rejected& Released Beneficiary (Outside State)

### 3.2.6 PRINT CARD (ALL STATES)

PMAM's can print health card for any other state, while searching for the beneficiaries. This is done on the basis of AB-PMJAY ID, Mobile Number and Family-ID.

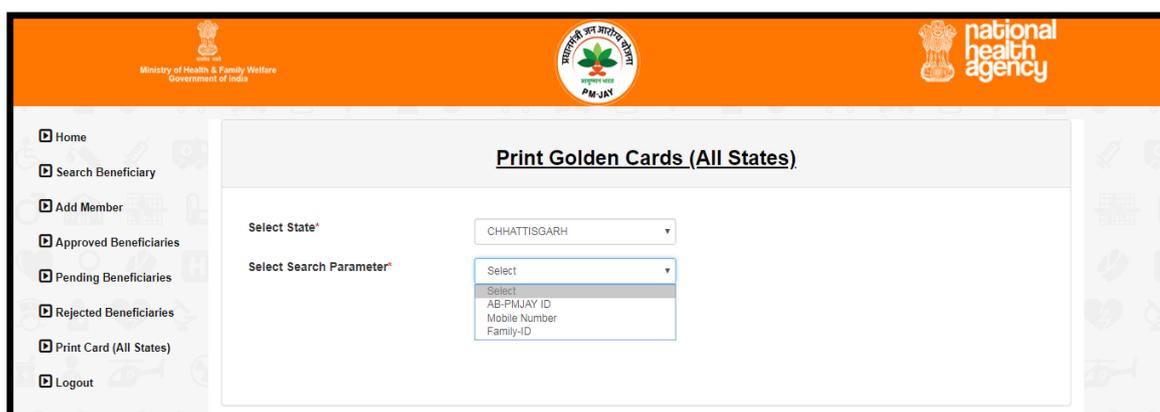


Figure 3.2.6(a): Search parameters for Printing cards

- **Mobile Number-**

- 1 Select state from the drop down list.
- 2 Next select Mobile Number option from the drop down list.
- 3 Enter the mobile number of the beneficiary in the text box available.

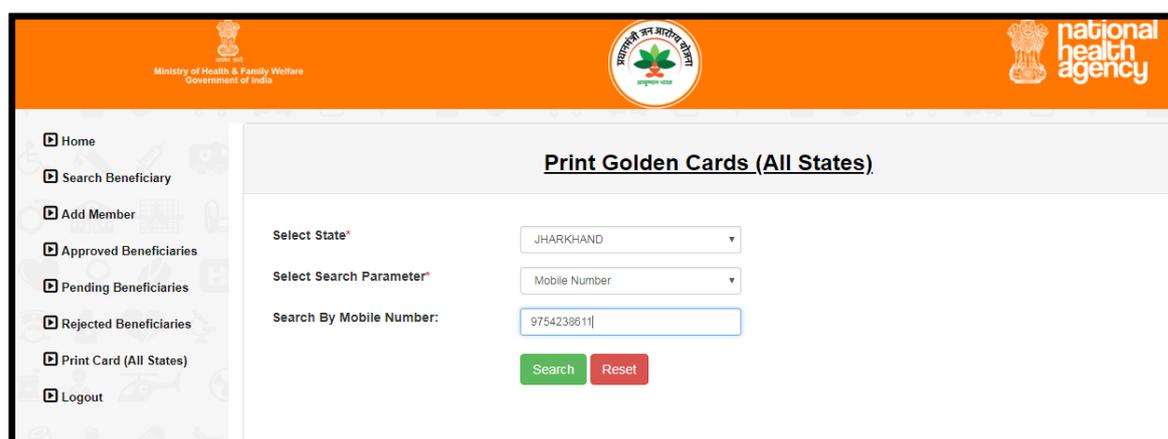
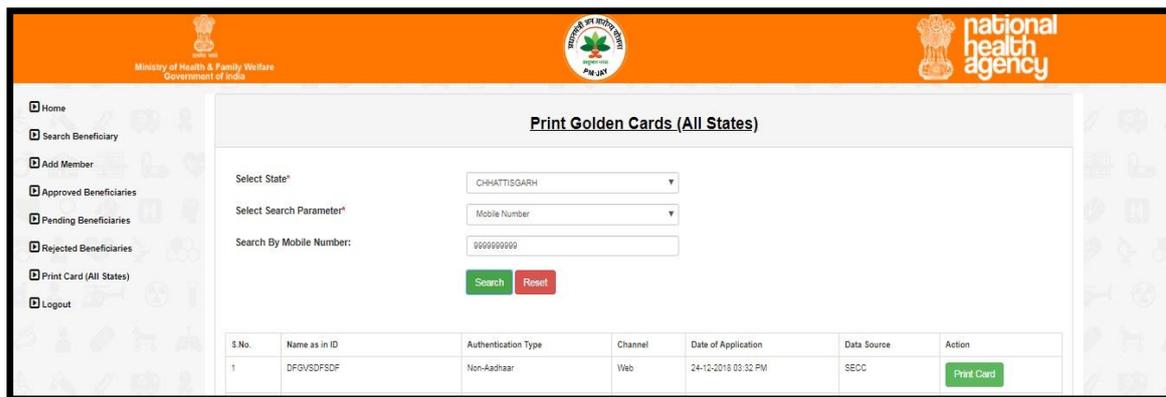


Figure 3.2.6(b)

- Click on 'Search' button and the following figure 3.2.6(c) will appear-



S.No.	Name as in ID	Authentication Type	Channel	Date of Application	Data Source	Action
1	DFGVSDFSDF	Non-Aadhaar	Web	24-12-2018 03:32 PM	SECC	<a href="#">Print Card</a>

Figure 3.2.6(c)

- Details of the beneficiary will be available.
- Click on 'Print Card' tab and PMAM will be able to download the Health card and print it.
- The figure 3.2.6(d) below shows the Health card.



Figure 3.2.6(d)

- The card will carry the **Name of Beneficiary, Year of Birth, Gender and PMJAY ID** in the front. At the back is **Beneficiary Address, Helpline numbers and Website** as shown in figure 3.2.6(d).
- The other options- **PMJAY ID AND Family ID**, can be used to print cards for all states.

### 3.2.7 PORTABILITY FEATURE IN BIS

- The National Portability feature was introduced to meet the growing need of generating Golden records for outside state beneficiaries as well.
- PMAM's can now search the beneficiary from any state other than their Home state using this option and do the KYC.
- PMAM can select the state where they want to search for the beneficiary through the '**Select State**' drop down menu on the '**Search Beneficiary**' screen.
- Outside state's Pending Beneficiaries, Approved beneficiaries list & Rejected Beneficiaries list can be viewed by PMAM's on selecting the "Outside State".
- Outside state's beneficiary's records submitted by PMAM are visible to the respective State Approver or SHA where beneficiary belongs to.
- PMAM can fetch and print golden records in outside states using parameters like -AB-PMJAY ID, HHID, RSBY URN Number (in case scheme is applicable in state).

## 3.3 LOGOUT

When User clicks on Logout provided in left menu, it log's out the user from application. This Figure 3.3 (a) is common for PMAM, ISA/State Approver and SHA.

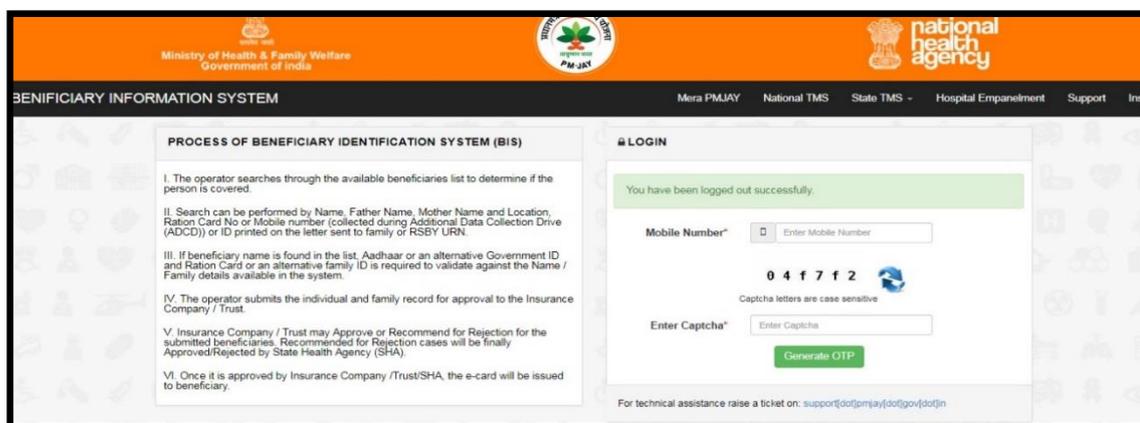


Figure 3.3 (a)